



## **JOB POSTING: BENEFIT SPECIALIST**

**DATE: MAY 15, 2024**

San Antonio has over a hundred different call centers that are hiring this month. This one is different. This is Apex Engagement Solutions. What makes us different and unique is that we care about you and our clients. Our Benefit Specialists are dedicated to ensuring clients have a solid comprehensive benefits package that meets the needs of each and every employee. Join us in making a difference in people's lives.

### **The Role:**

At Apex Engagement Solutions, our Benefit Specialists handle inbound calls, providing guidance and education on the best plans for various situations during company enrollment periods. We seize opportunities to engage and educate through calls, chats, and emails. Every interaction is a chance to empower our clients with the best steps forward. Join us in making a difference through personalized service and support.

### **What You Need:**

- General Lines Group 1 – Life & Health License Active
- Ability to take Bilingual (Spanish) calls
- Ability to communicate and inspire change on every call
- Flexibility to work daytime shifts (Monday – Friday)
- Call Center experience preferred, health care/insurance background is even better
- Multi-tasking in an environment that is constantly changing
- Microsoft Office Experience

### **What You Will Get:**

- Base salary of \$40,000 with opportunity to bonus monthly
- Eligible for Apex Engagement Solutions benefits program
- 401K Available
- Two weeks of PTO accrued monthly
- 15 Holiday Days plus Floating Holiday Day

### **Where We Are Located:**

Directly at 410 and Blanco at 1100 Northwest Loop 410, San Antonio TX 78213

This is an onsite position, and we have a chair, computers, and a headset waiting for you to make a difference.